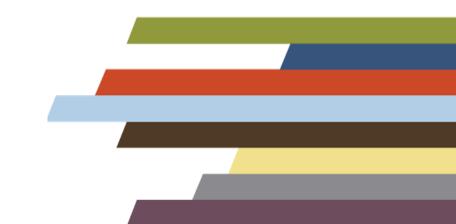


Integrated Care and Telehealth

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OBJECTIVES:

- Increase knowledge of telehealth;
- Increase understanding of use of telehealth in the context of integrative care;
- Increase knowledge of reimbursement for telehealth services.



Integrated Care

"The systematic coordination of general and behavioral healthcare. Integrating mental health, substance abuse, and primary care services produces the best outcomes and proves the most effective approach to caring for people with multiple healthcare needs."

(SAMHSA-HRSA Center for Integrated Health Solutions)





- What does that really mean?
 - Behavioral Health Consultant (BHC) integrates into primary care.
 - Referrals are through "warm handoffs"
- BHC works with:
 - Mental Health/Substance Use concerns
 - The Big Five (Heart Disease, Diabetes, Cancer, COPD, Stroke) and other health conditions.
 - Screen and provider intervention (SBIRT!) for: Depression, Anxiety, Adult ADHD, Bipolar Disorder, Postpartum Depression, etc....



Telehealth:

The use of electronic information to support longdistance care.



Telehealth Benefits

- Improves Access
 - Patient–Clinician
 - Clinician-Clinician
- Decreases Fragmentation
- Improves Outcomes
- Improves Satisfaction



Technology

Computer

Internet Connection

Web Cam and Mic

HIPAA compliant Video Conferencing



Telehealth in Integrated Care

BHC Visits (remote and between sites)

Originating Site for Specialist visits (pediatric psychiatrist)

Provider Visits (remote and between sites)



Billing for Telehealth

- Varies widely from state to state
- Originating Site and Distance Site (both can bill, can be in same organization)
- Certain criteria need to be met but, in general getting easier

https://www.uwyo.edu/wind/ files/docs/wytn-doc/toolkit-docs/wy medicaid manual 7 1 19.pdf https://www.uwyo.edu/wind/ files/docs/wytn-doc/toolkit-docs/medicare-telehealth-services-factsheet-2019.pdf



How We Are Using It:

- One BHC for two sites.
- One MAT prescriber for two sites
- MAT, BHC and SW for distant MAT clients
- Specialist Visits