

Top 5 Billing & Reimbursement

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#1: It's Complicated



Take a look at your patient/client profile by payor mix. You won't be able to learn it all in at once, but this will help you know where to start!

#2: Medicare FFS Telehealth

TOPIC	POLICY	COVID-19
Originating Site (Location of Patient)	Limited to specific types of facilities located in specific geographic locations with a few exceptions	All restrictions waived
Eligible Services	Limited set of services	Expanded set of services
Distant Site Providers	Limited to: Physicians, NPs, PAs, nurse midwives, clinical nurse specialists, certified registered nurse anesthetists, clinical psychologists, clinical social workers, registered dietitians or nutrition professionals	Expanded to include FQHCs and RHCs
Modality	Synchronous audio-video	No change
Modifiers	POS 2	POS Code for in- person visit with Modifier 95

#3: Medicare FFS "Not" Telehealth

SERVICE	POLICY	COVID-19
Virtual Check-In	Synchronous or asynchronous, including phone. Intended to be quick (a few minutes) with low reimbursement rates	Made allowances and codes for PTs, OTs and SLPs
Interprofessional Consultation	Provider to provider consultation	No changes
Remote monitoring services	Has different requirements based on use case: Chronic Care Management,, Transitional Care Management, Remote Physiologic Monitoring, etc.	No changes
Online Digital Evaluation	Use of patient portal for communications, review of recorded images	No change
Telephone E/M Services	No reimbursement	Reimbursement enabled

#4: State Medicaid



#5: Private Insurers



Private Payer Reimbursement

40 states and the District of Columbia have laws that govern private payer reimbursement of telehealth. States that passed new or revised private payer laws since Spring 2019 include Arizona, California, Georgia and Florida. Some laws require reimbursement be equal to inperson coverage, however most only require parity in covered services, not reimbursement amount. Not all laws mandate reimbursement.



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#6: Managed Care/Shared Savings



#7: Licensure



Ask yourself:

- Am I licensed in the state I am practicing?
- Am I licensed in the state where the patient is located?
- Does my State participate in an interstate compact or have laws about bordering states?

Telehealth Learning Series for SUD Tx and Recovery Support Providers

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