SbVC Consultation Group

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Mountain Plains ATTC (HHS Region 8)
ATTC Addiction Technology Transfer Center Network
Funded by Substance Abuse and Mental Health Services Administration

Today's Agenda – Session, Welcome !!

- Understand concepts involved in Management and Provider buy-in
- Understand technology/technical skills required
- Understand videoconferencing platforms-security and functions

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Is your Agency ready for Telehealth?

NFARtec

Telehealth Capacity Assessment Tool

Purpose:

1) **Measure organizational readiness (capacity) in accordance with these factors**
2) **Identify capacity building needs and plan for development in strategic areas**
3) **Monitor and evaluate the impact of capacity building efforts**

6 Domains-Organizational Readiness, Technology, Financing and Reimbursement, Clinical and Workforce

TCAT-Complete and Score

https://www.nfartec.org/telehealth-capacity-assessment-tool/

https://www.nfartec.org/wp-content/uploads/2018/08/nfar_tcat_508.pdf

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How do you start?

Who is your audience?

What needs are you meeting/problem solving?

Innovators, champions cheerleaders

Numbers, numbers, numbers…

Technology Needs and Cost

- Computers and devices/cameras
- Wifi
- Cost infrastructure
- Breakage/theft/loaners
- Apps-Appropriate for video contact
- How to choose apps that are not used for face-to-face
- HIPAA Compliance
- BAA agreements

How To Market Behavioral Tele-Health

External

- Judges/Judiciary
- Primary Health Care - SBIRT
- Mental Health Providers
- Child Protective Agencies
- Jails/Correctional Facilities
- Residential Social Service Providers
- Social Service In-home Providers

Internal

- Executive Management
- Clinical Staff
- Compliance Officer
- IT Staff
- Clients

Counselor Qualifications and Training

Behavioral Telehealth 101

Consents/Policy and Procedures

Confidentiality

Social Responsibility/Cultural Competency

Standards of Behavioral Tele-Health

Safety and Security

What to Consider with Video platforms

- Is the video clear (examine camera as well)
- Who can share screens?
- Record-who can record?
- Good connectively-wi-fi vs. ethernet cable
- User friendly? Ease of use
- Chat function
- Multiple displays, tablet, smartphone
- Electronic Health Record Compatibility

It's Consultation Time !

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