

SbVC Consultation Group

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Mountain Plains ATTC (HHS Region 8)

ATTC

Addiction Technology Transfer Center Network
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Today's Agenda – Session 5, Welcome !!

- 15-20 minutes reviewing power point slides and discussion regarding emergency preparedness and risk management when providing telehealth services .
- Role play regarding emergency in session – What can you do ahead of time in order to be proactive versus reactive ?
- Steps you can take during high risk situations
- Last 10-15 minutes reserved for case consultation for those who wish to present issue or questions.



Do you know what is required in your state?



DUE DILIGENCE

dreamstime.com



Let's Role Play ...Fun fun fun !!





Thoughts or Comments???

- What did you notice during the role play that stood out ?





Proactive Steps For Emergencies?

- What types of steps can you do ahead of time that will significantly help during emergency situations while providing telehealth services ?





Questions to Ponder

- **When are telehealth based services contraindicated ?
What would tell you that ?**
- **What stands out to you today regarding emergencies and proactive steps ?**
- **What needs to be different for you for risk management when providing telehealth services ?**





Proactive Steps to remember for Telehealth Counseling

- Establish emergency protocols ahead of time
- Establish protocols for technology interruptions
- Always ask where they are physically located (each session)
- Thorough initial assessment for appropriateness for this medium
- On going assessment when providing services
- Have regular routine to start each session



It's Consultation Time !





Helpful resources and links

- <https://www.dshs.wa.gov/sites/default/files/BHSIA/FMHS/DSHSTelehealthGuidebook.pdf>
- <https://nationalpsychologist.com/2018/08/managing-risks-of-telepsychology/104807.html>
- <https://amftrb.org/wp-content/uploads/2017/05/Proposed-Teletherapy-Guidelines-DRAFT-as-of-09.12.16.pdf>



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THANK YOU and SEE YOU NEXT TIME !

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