

# SUBSTANCE USE DISORDER (SUD) TELEHEALTH SURVEY RESULTS

## USE OF VIRTUAL BEHAVIORAL HEALTH SERVICES DURING AND AFTER THE COVID-19 PANDEMIC

Survey Conducted May to August 2020

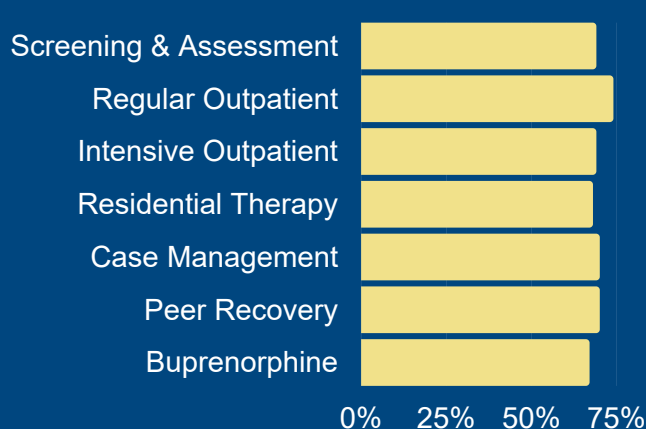
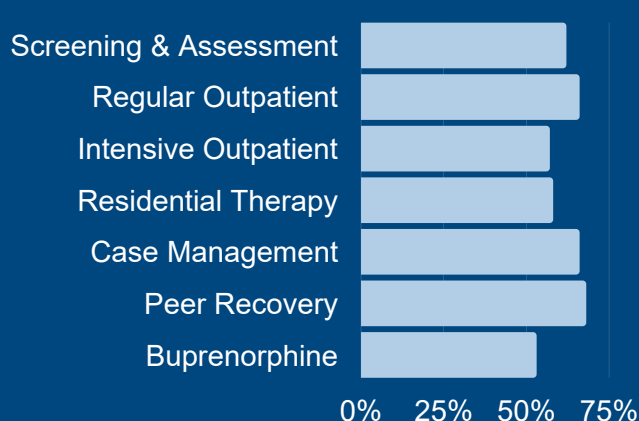


### ANTICIPATED USE FOLLOWING COVID-19

On Average, 65% of Respondents Anticipate Continuing Use Across All Services

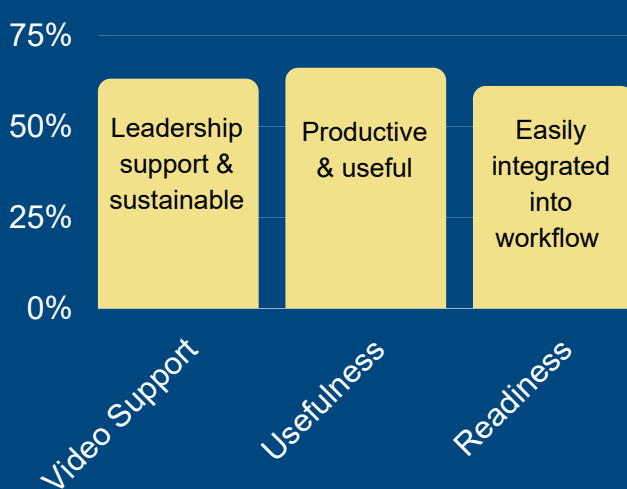
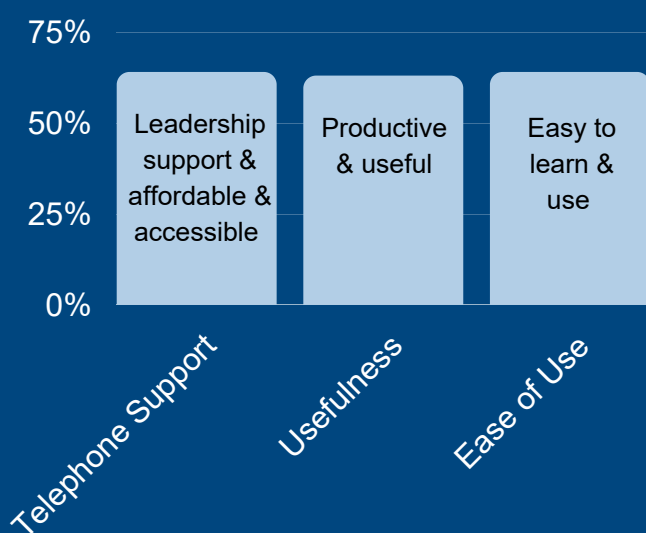
#### TELEPHONE

#### VIDEO



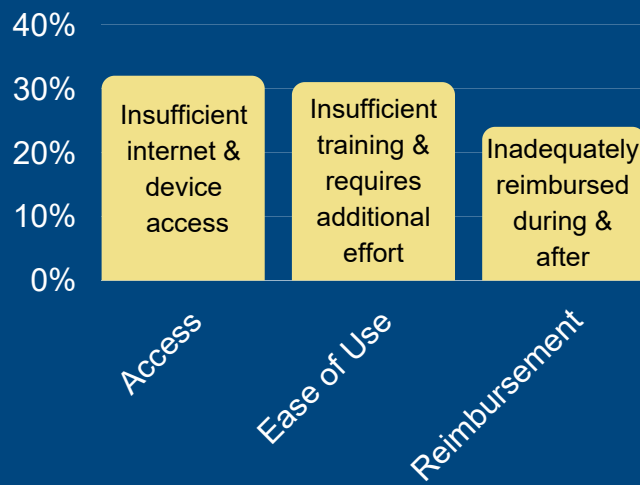
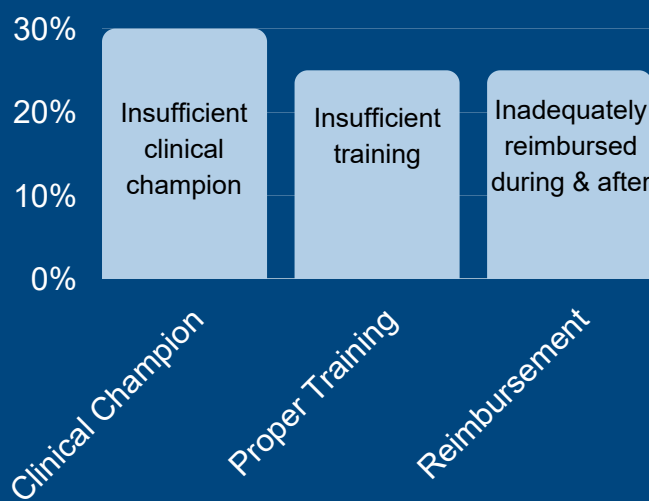
### STRENGTHS DURING & AFTER COVID-19

Top Strengths Identified: Perceived Effectiveness



### WEAKNESSES DURING & AFTER COVID-19

Top Weaknesses Identified: Perceived Ineffectiveness



### SUMMARY

Telehealth has expanded the ability of the SUD workforce to provide services during the pandemic. Providers anticipate continuing to use telehealth services after the pandemic. Telehealth is shown to be supportive, effective, and productive in the SUD workforce. As application of telehealth evolves, use of telephone services needs greater support from clinical champions, while video services could use greater accessibility to internet/devices. Both services could benefit from better training and adequate reimbursement.

Thank you to the collaborating Addiction Technology Transfer Centers: Great Lakes, Mid-America, Mountain Plains, New England, Northeast & Caribbean, Northwest, Southeast, and South-Southwest



Technology Transfer Centers

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