Advanced Medical Interpreting in Mental Health Settings

Saturday, March 13, 9 a.m. - 12:45 p.m. CST

Click here to register!

This 3.5-hour advanced medical interpreting course, designed for all language groups, will provide an overview of terminology and skills in delivering mental health interpretation services. This course will focus on common mental health disorders, treatment, medication management and practical skills in interpreting for either ambulatory or inpatient mental health patients. It will also offer the interpreter the opportunity to practice understanding terminology through the use of case scenarios.



When: Saturday, March 13

Time: 9:00 a.m. - 12:45 p.m.

(Central Time Zone)

Location: Online via ZOOM videoconferencing platform

CE: This course has been approved for 3.5 credit hours by the Certification Commission for Healthcare Interpreters (CCHI) and for 0.35 IMIA/NBCMI CEUs with the unique education registry ID: 21-1025

Questions: Contact Bree Sherry at sherryb@umkc.edu

Course Objectives:

- Review the professional guidelines and ethical framework of Healthcare Interpreters
- Identify challenges of interpreting in the mental health arena, both ambulatory and inpatient settings
- Describe stressors for refugees and immigrants that may lead to mental health disorders
- Identify common mental health disorders and appropriate terminology
- Discuss a refugee mental health model
- Differentiate your role as an interpreter in a mental health setting,
 versus a non-mental health setting
- Discuss best practices in mental health interpreting techniques
- Demonstrate interpreting techniques using mock scenarios related to mental health sessions



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Presenter Bio:

Gabriela Flores, MSM, has twenty-five years of experience working in the area of health and human services, specifically with refugee and immigrant populations in the Kansas City metropolitan area. Her area of emphasis has been in language access, diversity and health equity. Ms. Flores currently serves as the Director for the Office of Equity and Diversity at an area Kansas City hospital. Her role is to create and implement an organizational framework across the health system focusing on health equity, diversity and inclusion, which includes strategies specifically related to community engagement. Previously, Ms. Flores served as the Director of Interpreter Services for Truman Medical Centers (TMC), a Level I trauma center and safety net hospital for Kansas City, Missouri. In addition, Ms. Flores has served as adjunct faculty at Johnson County Community College for the Healthcare Interpreting Program for Spanish Interpreters as well as in a similar adjunct capacity at the Metropolitan Community Colleges. Ms. Flores served as a Commissioner for the national Certification Commission for Healthcare Interpreters from 2012 to 2018. Ms. Flores holds a Bachelor's degree in Anthropology, a Master's in Business Management, and has completed the American Hospital Association's Cultural Competency Leadership Fellowship (2006). Ms. Flores is also a KC Chamber Centurion Alumni. Currently, Ms. Flores serves on the board of directors for Girls on the Run KC, Gilda's Club KC, Hope Wrx Food Pantry, and Latina Giving Circle of Greater Kansas City.

Email Bree Sherry at Sherryb@umkc.edu for any questions

<u>Register Now!</u>



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