

**Victor Kogler**
Vice President, CIBHS

Building Blocks for Sustainability: Patient Engagement & Retention

Sponsored and Hosted By:

California Department of Health Care Services (CA DHCS), Opioid and Stimulant Implementation Support-Training and Technical Assistance (OASIS-TTA)-MAT Expansion Project, UCLA Integrated Substance Abuse Programs (UCLA ISAP), California Institute for Behavioral Health Solutions (CIBHS), and Pacific Southwest Addiction Technology Transfer Center (PSATTC), HHS Region 9.

As overdose deaths continue to rise, patient access to medications for addiction treatment (MAT) and related services is key to reversing this trend. According to data from the California Department of Public Health, from Q1 2019 to Q4 2020 the rate of opioid overdose deaths has more than doubled. While many agencies have received grant funding to build MAT programs, there are concerns about sustainability when those funds are no longer available. This four part webinar series will provide participants with information and tools to help maintain and sustain MAT programs that provide lifesaving medications and interventions for opioid use disorder. This first session will review the impact of patient dropout on program financing and discuss strategies that can improve engagement and retention.

Future topics will include:

- Community Resources for Recovery (March 24th, 2022, 10am-11am PDT)
- Care Management (May 19th, 2022, 10am-11am PDT)
- Medi-Cal (July 21st, 2022, 10am-11am PDT)

Thursday, January 27th, 2022
10:00 AM – 11:00 AM (PDT)



REGISTER HERE:
<https://bit.ly/3HyxTRI>

Please contact Christian Frable by phone (310) 794-8127 or e-mail (cfrable@mednet.ucla.edu) if you have questions, concerns, special needs, or require additional information before registering for this training.

Who should attend?

Physicians, Physician Assistants, Nurse Practitioners and all other healthcare providers

CMEs and CEs provided at
NO COST

LEARNING OBJECTIVES

At the end of the webinar, participants will be able to:

1. Identify at least two (2) factors that influence client engagement and retention in care.
2. Recognize at least two (2) ways that engagement and retention factors may have a bearing on the patient experience in their own programs or practices through the use of simple flowcharting and data collection tools.
3. Propose at least three (3) specific targeted process improvements based on client flow data.

The UCLA OASIS-TTA Program is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). State Opioid Response SOR 2 Grant to the California Department of Health Care Services (DHCS).



ASIS-TTA

Opioid and Stimulant Implementation Support
Training and Technical Assistance



CIBHS

CALIFORNIA INSTITUTE *for*
BEHAVIORAL HEALTH SOLUTIONS

The webinar meets the qualifications for the provision of one (1.0) continuing education credit/contact hour (CE/ CEH).



UCLA Integrated Substance Abuse Programs (ISAP) is approved by the American Psychological Association to sponsor continuing education for psychologists. UCLA ISAP maintains responsibility for this program and its content.

UCLA ISAP is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs, and/or LEPs (Provider #64812). UCLA ISAP maintains responsibility for this program/course and its content. Course meets the qualifications for one (1.0) hour of continuing education credit for LMFTs, LCSWs, LPCCs, and LEPs, as required by the California Board of Behavioral Sciences. UCLA ISAP is also an approved provider of continuing education for RADTs I/II, CADCs-CASs, CADCs I/II, CADCs-CSs, and LAADCs (CCAPP, #2N-00-445-1123), CATCs (ACCBC/CAADE, #CP40 872 C 0822), and CAODCs (CADTP, #151).



UCLA Integrated Substance Abuse Programs (ISAP) CME is accredited by the California Medical Association (CMA) to provide continuing medical education for physicians.

UCLA ISAP CME designates that this training course qualifies for the provision of a maximum of one (1.0) AMA PRA Category 1 Credit™ of Continuing Medical Education (CME). Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The California Board of Registered Nursing recognizes that Continuing Medical Education (CME) is acceptable for meeting RN continuing education requirements as long as the course is certified for AMA PRA Category 1 Credit™ (rn.ca.gov). Nurses will receive a Certificate of Participation following this activity that may be used for license renewal.

Continuing medical education credit will be awarded within 6-8 weeks following completion of the web training.

The UCLA OASIS-TTA Program is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA).
State Opioid Response SOR 2 Grant to the California Department of Health Care Services (DHCS).



UCLA David Geffen School of Medicine
Integrated Substance Abuse Programs

