

Culturally Competent Service Delivery

Webinar Series: Cultural Competence and the National Standards for Culturally and Linguistically Appropriate Service (CLAS)

Presented by Harold Gates of the [Midwest Center for Cultural Competence](#), Summer 2018.

Webinar 1: Introduction to Cultural Competence and the National Standards for CLAS

- [Recorded Webinar](#)
- [Transcript](#)
- [PowerPoint Presentation](#)

Handouts

- [Cultural Competence Self-assessment Tool](#)
- [Enhanced Standards for CLAS](#)

Webinar 2: How to Implement Cultural Competence and the National Standards for CLAS

- [Recorded Webinar](#)
- [Transcript](#)
- [PowerPoint Presentation](#)

Webinar 3: How to Sustain Cultural Competence at the Individual and Organizational Levels

- [Recorded Webinar](#)
- [Transcript](#)
- [PowerPoint Presentation](#)

Handouts

- [Action Planning Handout](#)
- [CLAS-Assessment Tool](#)

Recommended Resources

- [ATTC Network HealtheKnowledge](#): Special Topics in Behavioral Health: Understanding the Basics of Race, Ethnicity, and Culture
- [Georgetown University National Center for Cultural Competence](#)
- [HHS.Gov Think Cultural Health](#)
- [National American Indian/Alaska Native ATTC](#)
- [National Council on Interpreting in Health Care](#)
- [NIATx](#)
- [The Cross Cultural Health Care Program](#)
- [National Center – For Complex Health and Social Needs](#)
(nationalcomplex.care)



Great Lakes (HHS Region 5)

ATTC

Addiction Technology Transfer Center Network
Funded by Substance Abuse and Mental Health Services Administration